

CONTRACT FOR USE OF THE FACILITIES OF THE UNICORN RACKET CLUB

I. GENERAL RULES OF THE FACILITIES

Prohibitions:

- Bicycles, balls, skates, skateboards, or similar objects that could cause inconvenience to other users and the activities for which the facilities are designed are not allowed.
- Animals are not allowed in the facility, except for "Selva," a Rhodesian Ridgeback who takes care of the club.
- Access to the facility will not be allowed if there is suspicion of intoxication or clear unconsciousness.
- Professional activities are not allowed inside the facility unless the individual is part of the club's staff or has obtained prior consent from the Management.
- Access to the courts with ball carts is not permitted, except for the club's monitors and coaches.

Equipment Requirements:

- Users must bring appropriate sports equipment and footwear to use the club's sports services. Tank tops and shoes with black soles are not allowed.

User Behavior:

- After using the services, users must avoid leaving utensils or bottles behind. Waste must be disposed of in the trash bins.
- If a user notices any anomaly or damage to the facility, they must report it at the club's reception.
- Moving furniture from its designated place is not allowed unless expressly authorized by the club staff.

Payment and Cancellation:

- All contracted services must be paid for before use. No refunds will be issued outside the specified deadlines outlined in each area's regulations. Refunds will always be credited to the client's wallet balance.
- Passes, subscriptions, and access fees are non-cancelable once contracted. Each pass has a specific duration, which should be checked in the corresponding area. Users contracting a pass/subscription agree to its expiration and conditions. Unawareness of the expiration date does not entitle the user to file a complaint.
- If the court was reserved through Playtomic, cancellations must be made via the app to receive a refund to the same payment method used.

Use of locker rooms

- Use of the locker rooms is restricted to members of any membership category. No one without membership will have access to them.

II. GENERAL CONSIDERATIONS

- The club is not responsible for injuries that may arise from sports activities.
- The facilities are equipped with image recording systems.
- The club reserves the right of admission.
- Every user has the right to demand compliance with these rules through the club's employees and facility managers. If necessary, the user may request the presentation of complaint or suggestion forms.
- Users who misuse the facilities, cause intentional damage, disrupt harmony, or fail to respect the rules may be expelled from the premises and banned from using the facilities for a period determined by the club.

III. COURT RESERVATIONS

Duration and Conditions of Reservation:

- Court reservations are in time slots of 60 or 90 minutes, with a maximum of 4 players per court.
- Reservations and payment for the courts must be made exclusively through the Playtomic app.
- The court reservation is not guaranteed until the corresponding payment is made.
- Covered courts are primarily for the use of the school, and courts not used by the school will be available to users.

Conditions of Use:

- In case of adverse weather conditions or force majeure preventing the use of the courts, the reservation will be moved to another day chosen by the players. The rental fee will not be refunded. The club will make the final decision regarding reservation cancellations.

Cancellation of Reservations:

- Court reservations can be canceled or changed up to 24 hours before the reserved time. No refunds or changes will be allowed after this period.

IV. MEMBERSHIP FEES AND GYM USE

Fees and Conditions:

- Gym: €110/month (see discounts). Minors under 15 years must present authorization from their parents/guardians. It is recommended to reserve classes via the SPORTCLUBBY app to secure a spot, as all activities have limited capacity.
- Paddle: €80/month. Court usage: Monday to Friday from 8:00 AM to 5:00 PM, and weekends from 5:00 PM to 10:00 PM.

- A one-time registration fee of €30 is required for new customers for both Paddle and Gym.
- There is no mandatory commitment. If a client cancels within a month, they do not need to pay the registration fee again. If the client cancels for more than a month (32 days or more), they will be considered a new client and will need to pay the registration fee again.
- Clients have access to the facilities under the published rules and during the established hours.
- All members must provide a copy of an identification document.

Cancellation of Membership:

- To cancel any membership, the user must notify by email to info@unicornracket.com with one month's notice to avoid the charge for the next month.

V. USE OF PASSES

- All passes are personal and non-transferable, and they will be valid for one year from the date of purchase.
- Passes cannot be canceled or refunded.

Signature of Acceptance: By signing this document, the user agrees to comply with the rules and conditions of the Unicorn Racket Club.

Client Name: _____

Client Signature: _____

Date: _____

Club Representative Signature: _____

Date: _____